

FAQ

Development Authority

➤ **Who will fill the Form1 and Form2?**

JE will visit the site and he will take the snapshot of the site after visiting the site JE will enter the details as asked in Form1 and Form2.

➤ **What is Dhara27?**

In Dhara27 Different notices are generated, which are as follows-

कारण बताओ नोटिस, भवन गिराने का नोटिस

➤ **What is Dhara28?**

In Dhara28 Different notices are generated, which are as follows-

ववकास कार्य रोकने की सूचना, पुलिस की कॉपी, सील का आदेश

➤ **What is Backlog Entry Module?**

Through the Backlog Entry Module Old cases can be registered since **01/04/2020**.

➤ **How Citizen can register Online Complaints?**

Citizen will open the site <http://pravartan.awasbandhu.in/> . Now go to **Login** Menu and click on **Citizen Portal To Register Complaint**. Here citizen first registered himself by filling the registration form. Login will be created for citizen. Citizen will login with the Credential and will be able to register the online complaint.

➤ **What is Reverse Tracking?**

Thought reverse tracking next level user can send the complaint to his subordinate. For the complaints of the query. Subordinate will forward the complaint to the next level user giving the complaints of the same.

➤ **What is Transfer Module?**

Transfer Module can be used to transfer an Employee for one development Authority to other development authority. Transfer Module also can use within the development authority.

➤ **What is Zonal Level Transfer Module?**

Zonal level Transfer Module is used to Transfer JE one Zone to Another Zone within the development Authority.

➤ **What is Role of the Nodal Officer?**

There is one nodal officer for each development Authority. Nodal officer can operates on Modules-

- Master Entry
- User Management Module
- Transfer Module
- Additional Thana Assignment
- Ward Assignment to JE etc.